

KEEPING FAMILIES SAFE

Supporting Vulnerable Person-centric Practice

This series will explore 6 areas of good practice that will support good case management in Family Social Work.

Organisation

Build SOPs, processes and protocols to guide staff in the management of cases involving vulnerable persons

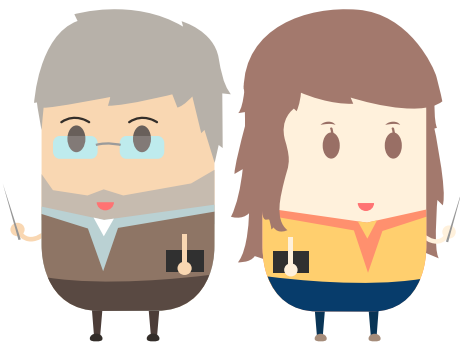


Supervisor

Ensure that supervisee's assessment of vulnerable persons is **holistic** and **evidence-based**

Ensure that **intervention** is crafted to meet the needs of the vulnerable person and/or of the family

Make sure that there is **direct contact and interaction** between the supervisee and the vulnerable person



Case Worker

Verify key information on the vulnerable person from formal and informal sources

Collaborate with other professionals in assessing the vulnerable person's needs and safety concerns.

Have meaningful interactions or at least observe them in their environment when assessing for possible safety concerns of the vulnerable person

Include vulnerable person (where possible) and their caregivers in case planning

If there is a need, **develop formalised safety plans together** with vulnerable persons and family. **Clearly articulate** consequences to family should behavioural concerns continue to escalate