ANNEX B

Subsidy Application on LifeSG

The envisioned Subsidy Application on LifeSG aims to provide a streamlined and guided approach for parents to apply for preschool subsidies directly with ECDA. With this digitalised approach and the use of Singpass' Myinfo data to pre-fill where possible, parents can conveniently apply for subsidies.

Addressing Parents' Feedback on Current Subsidy Application Process

2 Currently, parents apply for subsidies by manually filling out a lengthy hardcopy/electronic form and submitting it to the preschools. The preschools will then act as intermediaries and submit the form to ECDA by manually entering the form's details into ECDA's system. With the new features on LifeSG, the time and effort spent by both parents and preschools on subsidy application would be reduced.

Key Features and Benefits of Envisioned Subsidy Application Journey

3 The envisioned subsidy application journey will be available on LifeSG, which provides a natural transition from the preschool search feature. Parents can look forward to the following:

- Streamlined application process as parents will apply to ECDA directly for preschool subsidies.
- Convenience for parents as they can apply through SingPass and pre-fill the form using MyInfo data.
- Intuitive form to guide parents on the application workflow and provide supporting documents as required.
- Application status tracker on LifeSG app coupled with automatic notifications to update parents on the status of their applications.

Timeline

4 To fine-tune and test the envisioned subsidy application process with parents and preschools, ECDA will first conduct a pilot with 28 preschools from My First Skool and E-Bridge Pre-School from mid-2024. Following the pilot, the new subsidy application service will be rolled out progressively to parents from the other preschools from end-2024.