

# KEEPING FAMILIES SAFE

Supporting Vulnerable Person-centric Practice

This series will explore 6 areas of good practice that will support good case management in Family Social Work.

## Organisation

**Build** SOPs, processes and protocols to guide staff in the management of cases involving vulnerable persons

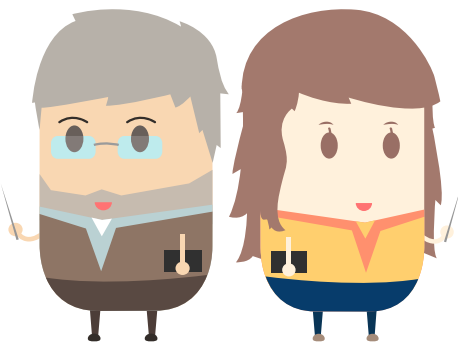


## Supervisor

Ensure that supervisee's assessment of vulnerable persons is **holistic** and **evidence-based**

Ensure that **intervention** is crafted to meet the needs of the vulnerable person and/or of the family

Make sure that there is **direct contact and interaction** between the supervisee and the vulnerable person



## Case Worker

**Verify key information** on the vulnerable person from formal and informal sources

**Collaborate** with other professionals in assessing the vulnerable person's needs and safety concerns.

**Have meaningful interactions** or at least observe them in their environment when assessing for possible safety concerns of the vulnerable person

**Include vulnerable person** (where possible) and their caregivers in case planning

If there is a need, **develop formalised safety plans together** with vulnerable persons and family. **Clearly articulate** consequences to family should behavioural concerns continue to escalate