

ComCare

Financial Assistance



ComCare offers support to Singaporeans and their families who require financial assistance to meet basic needs like food, transport, and household bills.

How To Apply

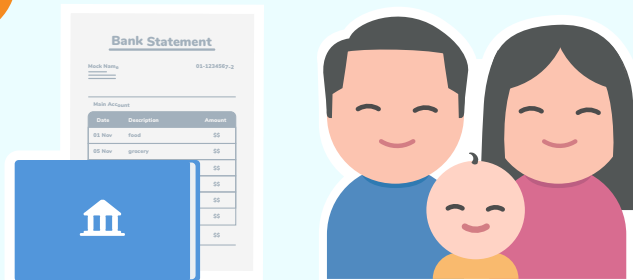
You can apply online at any time.

1



Visit
Support-Go-Where
(go.gov.sg/smta)
and log in with
your Singpass.

2



Submit all updated bank account passbooks or statements* for yourself and all your household members. Make sure that names and account numbers are shown clearly.

**These should show at least one month of the most recent transaction details and bank balance.*

3



An officer will contact you for an assessment. Additional documents*, may be requested.

**This may include identification documents of your household members, household bills for rent, utilities, and service and conservancy charges, medical certificates, employment letters or payslips, and proof of job search.*

Important:

All applicants must agree to the Letter of Undertaking, confirming the accuracy of the information they have provided in their application. If necessary, we may also ask you to give a self-declaration on your family's circumstances. Giving false information or withholding key details may result in legal action.

Next Steps

1

Your officer will work with you to develop an Action Plan* to improve your situation.

Some examples of actions to take may include:

- Finding a job
- Seeking support from your adult children, or
- Placing your child in a childcare centre

**If you do not agree with the Action Plan, your application may not be approved.*



2

Your application will be processed within 4 to 6 weeks from the time we receive your **full** set of documents. An SMS will be sent to inform you of the outcome, followed by a letter mailed to you. You may also check your application status on Support-Go-Where.

**While on assistance, your compliance to the agreed Action Plan will be monitored, and if you do not follow the plan, your assistance may be withheld, reduced or terminated.*



For further information, visit:

msf.gov.sg/comcare

go.gov.sg/smta