



FVDG Appreciation Awards 2022

Individual Award Recipients



Ben Ang Jingyou

Principal Social Worker

Thye Hua Kwan Family Services

Ben is an experienced worker who has put many years in supporting families with issues of family violence. He is proactive, selfless and dedicated as a professional, prioritising clients' needs and safety.

He also attempted to explore creative ways to continue to provide clinical interventions for clients during the Covid-19 period. Ben also strongly believes in community partnerships, and works closely with the community agencies and statutory agencies in responding to family violence cases.

Ben has also been involved in the development of many groupwork programmes, including the Brotherhood.





Fan Loo Ching

Senior Manager

The Agency for Integrated Care (AIC)

Loo Ching has worked closely with Adult Protective Services (APS) and various Nursing Homes (NHs) to facilitate the placement of vulnerable adults (VA) in the NHs. Her focus on the clients and their safety, as well as stakeholder management skills, has helped to expedite the placements of the VAs, despite the tight supply of NHs in Singapore. She has also helped to right-site VAs into other care facilities where needed, and coordinate cases which require deputyships.

Loo Ching is also working with APS to identify the learning needs of the NH sector to develop their competencies in management of the VAs. She has also contributed to the refinement of work processes to ensure smoother identification of VAs requiring placement to NHs.





Gideon Ng

*Principal Medical Social Worker
Institute of Mental Health (IMH)*

Gideon has made much headway to close communication gaps between IMH and the community and government agencies. As the main point of contact at IMH, he has initiated and is involved in conducting training and engages in case discussions for complex cases.

In 2016, Gideon initiated the setting up of a dedicated medical social worker team within IMH's Emergency Services department. He championed the streamlining of care delivery at IMH's Emergency Services using the "SAVE model" (where "V" stands for violence and abuse), so that multi-disciplinary team members (especially doctors) were able to accurately identify and promptly refer patients for support from the medical social workers.

Gideon also works closely with the Child Protective Service and Adult Protective Service to establish "green lane" referral and discharge workflow for higher risk clients.





Mohd Shahudin Bin Abu Bakar

*Officer-in-charge GIS 1
Bedok Police Division*

Officer Shahudin has been working for 21 years as an enforcer in the Singapore Police Force. His passion for working with families facing domestic violence, especially those with children were highlighted by his community partners. He has shown willingness to advocate to his upper management to share key information from his findings to the social service professionals so that they could undertake the next steps in safety planning. He is also ever ready and willing to lend his presence as a law enforcer to support the social workers' engagement of family members in the event of emergencies.

As a partner and fellow stakeholder in working with families facing domestic violence, Officer Shahudin has been a reliable and supportive member of the community.





Muhammad Hafiz Bin Abdul Rashid

District Superintendent of Mosque

District South

Under the leadership of Ustaz Hafiz, Assyakirin Mosque (Jurong) collaborated with Casa Raudha Ltd in its outreach to the Muslim community since 2019. He ensured that the mosque's social service officers are equipped with knowledge and skills to render support to community members impacted by family and domestic violence.

As the first religious organisation that was invited to join the Family Violence Working Group (FVWG), he introduced Jurong FVWG to the Jurong Racial-Harmony Circle committee and the faith committee to garner their support for religious organisations to take a stand against family and domestic violence.

He also initiated the inaugural nation-wide symposium with major faiths on family and domestic violence, which will be held in Jan 2023.





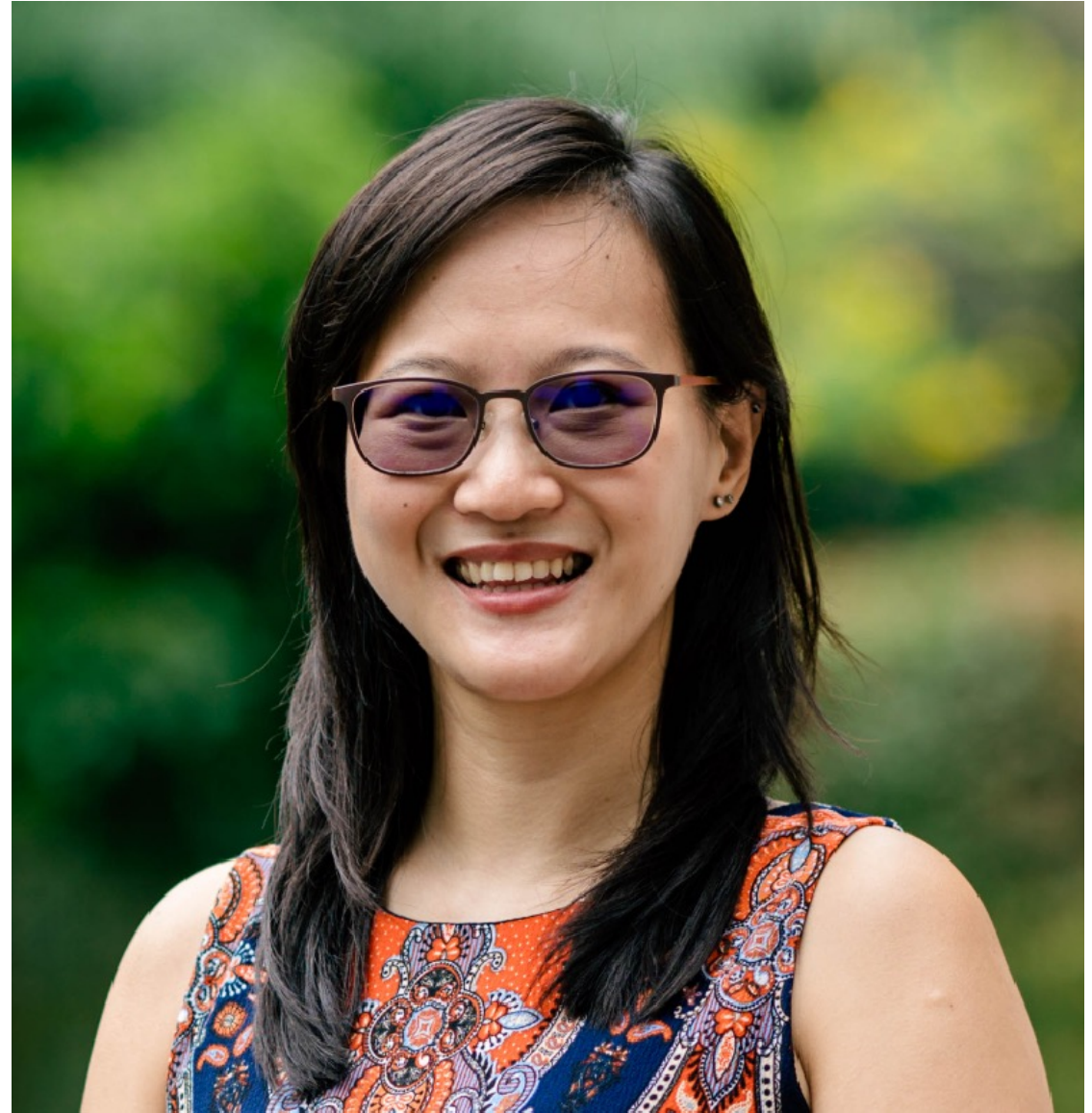
Charmaine Low

Centre Head

Singapore Anglican Community Services

Charmaine has worked very closely with agencies and the Police to support clients and families facing complex issues, including a case with family violence by a Person Causing Harm (PCH) with mental health issues.

While it was difficult to engage the PCH on several occasions by different parties, she has shown that she is non-judgmental to the client and family, going the extra mile to try to further engage the family in order to better support the client in his treatment plan.





Karen Kwa Su-Fen

*Head / Senior Principal Medical Social Worker
Care and Counselling Department
Tan Tock Seng Hospital (TTSH)*

A strong advocate and support for vulnerable adults (VA), Karen guides her team of medical social workers closely to provide quality intervention for VAs. She is client-centric in serving the VAs who are hospitalized in TTSH and follows up on them even after their discharge from TTSH. With her wealth of experience in working with vulnerable adults in the healthcare sector, Karen has contributed significantly to the work of protecting vulnerable adults.

Karen is also the Chairperson of the Tanglin Family Violence Working Group and one of the panel advisors for a multidisciplinary case review platform with MSF's Adult Protective Service.





FVDG Appreciation Awards 2022

Group Award Recipients



Members of the Taskforce on Family Violence (FVTF)

11 sector professionals holding leadership positions in their respective organisations

The Taskforce on Family Violence (FVTF) set up in 2020, involving both Government and non-Government partners. The members contributed to the FVTF through their extensive efforts – including consultations with stakeholders and the development of key recommendations – to develop a comprehensive understanding of family violence (FV) in Singapore, identify areas for improvement, and co-create recommendations to address these gaps.

Each of the award recipients contributed in their respective areas of expertise to the 16 recommendations in the FVTF report. Their experience, understanding of FV survivors and persons causing harm and area of expertise ranging from preventive efforts to improving service delivery played a significant role in shaping the FVTF recommendations.

Over one and a half years, the members engaged a range of stakeholders and actively participated and organised engagement sessions, in spite of having to observe the safe management measures due to covid-19. Members provided frank feedback on the proposed approaches, which was critical to identify gaps and work towards developing common positions.



Members of the Taskforce on Family Violence (FVTF)



Care Corner Singapore

Ms Agnes Chia



United Women Singapore

Ms Georgette Tan



Institute of Mental Health

Ms Lilian Mark



Singapore Council of Women's Organisations

Ms Lorraine Lim



Members of the Taskforce on Family Violence (FVTF)



PAVE

Dr Sudha Nair



Casa Raudha

Mdm Zaharah Ariff



TRANS Safe Centre

Ms Cherylene Aw



Methodist Welfare Services

Ms Junie Foo



Members of the Taskforce on Family Violence (FVTF)



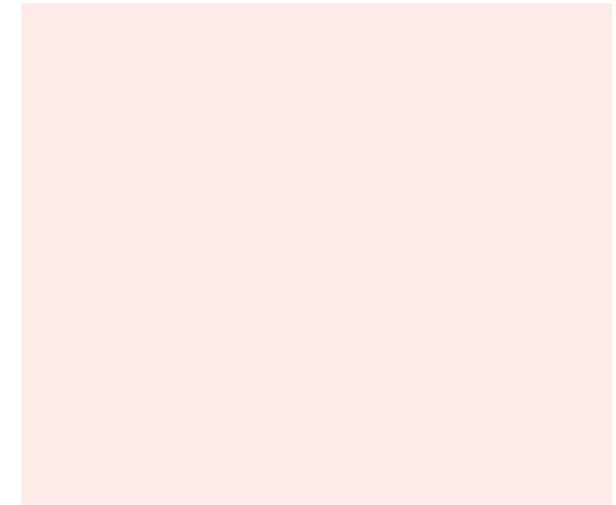
Singapore General Hospital

Ms Olivia Khoo



Fei Yue Community Services

Mr Arthur Ling



Montfort Care

Ms Han Yah Ye

*Photo unavailable



AWWA Singapore Indian Development Association Kampong Kapor Family Service Center

3 agencies who were jointly nominated for their close collaboration with Rochor Neighbourhood Police Centre. In 2021, they jointly handled more than 230 cases of family violence. Having noticed that families felt more comfortable liaising with people they were familiar with, the FSCs and NPC made the effort to ensure that the same point-of-contact always did the follow-up and engagement sessions with the families.

The FSCs are:

One case highlighted was that of a son who was unable to get along with his sibling and elderly parents, which resulted in the use of physical violence when disagreements occurred. Over a period of 6 months and support from both AWWA and police officers, the family finally managed to put aside their differences and reconciled.

Another case that the Rochor NPC worked with SINDA on, was a case neglect of a vulnerable adult, where the caregiver took effort to fend off the police and Mr Ravindran, they eventually managed to gain access to the vulnerable adult after more than one year of attempts made.

The FSCs were commended on the regular and timely updates to the police officers on the interventions with the families. This gave the police officers assurance and to also continue with providing the necessary monitoring.

The strong collaboration between the counsellors and Police officers resulted in the reduction of recurring violence within the families.



AWWA



Lim Hui Ying



Michele Gan



Peh Li Ping



Tan Farahlina

National Family Violence Networking System Conference 2022



Zulhakim

Wei Lin

Shuwen

Charmaine

Sharminee

Hilyah

Jessica

Team kampong kapor family service centre



Mr Ravindran Sadanandan
Singapore Indian Development Association





Kreta Ayer Family Services (KAFS)

Staff from KAFS have been working closely with the Community Policing Unit from Bukit Merah East Neighbourhood Police Centre for complex cases and in addressing the multi-faceted issue of family violence. They are also actively involved in the family violence scene for the community, including their involvement in community events and partnerships. One notable case involved an abusive husband who would assault his wife while he was intoxicated on repeated occasions. Given the high risk, staff from KAFS and the police officers conducted regular joint home visits and case conferences. On one occasion, the staff made the effort to call the NPC for support while the survivor sought medical attention at a hospital. KAFS's staff's continued dedication and support to the survivor, helped the survivor understand their options for help and support.



Kreta Ayer Family Services Team





Community Policing Unit Yishun South NPC

Yishun South CPU runs a tight outfit and demonstrates a fine balance in carrying out their community policing or law enforcement role, while showing concern and understanding to the difficulties that vulnerable clients in their community might be facing. The officers go the extra mile to ensure that both survivors and the person causing harm are supported and linked up with supportive services.

Together with PAVE, the officers from Yishun South Neighbourhood Police Centre have for the past one and a half years, been working tirelessly to support a survivor of family violence aged 51 and her 2 adult children. They went the extra mile to readily extend a listening ear, listened with empathy and matched him to appropriate support resources. The officers initiated and participated in regular case discussions as well. Their openness and willingness to work in tandem with the multi-disciplinary bodies facilitated much more holistic assessments and concrete intervention plans to bring relief to this family's chronically distressing circumstances. In this particular case they ensured that a distressed survivor and the spouse who caused harm were linked to appropriate services. This is an important element in the effective management of family violence situations in the community.

**Community Policing Unit
Yishun South NPC**

Koh Boon Yong



**Siti Noraini Binte Shafiee
Aloweni**



Wong Yoke Seng



**Nur Farhana Binte Mohamad
Nasir**

