

ANNEX

FACTSHEET ON THE MOUs

Purpose of MOUs

Through these MOUs, MSF will collaborate with NCS and ST Engineering respectively to co-develop emerging technology solutions with and for the social sector. The partnership brings together MSF's policy and governance prerogatives, NCS and ST Engineering's technical expertise and the social sector's practice wisdom, with the shared aim of delivering better outcomes for clients and families, and a more empowered, effective frontline workforce.

Proposed Areas of Collaboration

Areas of collaboration span three broad domains:

Client-Centred Technology, to deliver more personalised, accessible and anticipatory support for clients and families.

Professional Empowerment and Productivity, to equip frontline professionals with tools that augment their skills, reduce administrative demands and strengthen their practice.

Smart Ecosystems, Facilities and Infrastructure, to harness Internet of Things, sensors, and data technologies across residential homes and social service centres to improve safety, wellbeing and operational effectiveness.

About NCS

NCS is a leading AI Tech Services company. With a 15,000-strong team across the Asia Pacific, NCS scales its platforms and capabilities to provide clients with greater agility and AI expertise across a range of industries. Embracing a strong ecosystem of global partners, NCS transforms technology services delivery combining AI with digital resilience to drive real business impact. NCS is a subsidiary of the Singtel Group.

About ST Engineering

ST Engineering is a global technology, defence and engineering group with a diverse portfolio of businesses across the aerospace, smart city, defence and public security segments. The Group harnesses technology and innovation to solve real-world problems, enabling a more secure and sustainable world. Headquartered in Singapore, it has operations spanning Asia, Europe, the Middle East and the U.S., serving customers in more than 100 countries.