

ANNEX

(A) Awards and Breakdown of Winners

Type of Award	No. of Awards
Lifetime Achievement Award The Lifetime Achievement Award recognises exceptional individuals for their remarkable contributions to nurture resilient individuals, strong families and a caring community, on account of their leadership of a partner or agency, or their individual volunteer efforts for 20 years and more.	1
Outstanding Agency Award The Outstanding Agency Award recognises exemplary Social Service Agencies (SSAs) that demonstrated impact and organisational excellence.	3
Outstanding Partner Award The Outstanding Partner Award sharpens our focus and recognition for impactful partner organisations, including those from corporates, social enterprises and institutes of higher learning.	2
Outstanding Volunteer Award The Outstanding Volunteer Award recognises our volunteers who have served and contributed significantly to the cause of nurturing resilient individuals, strong families, and a caring society for three years.	21
Friends of MSF Award The Friends of MSF Award is presented to individuals, groups of volunteers or partners which have made significant contributions for three years and more.	60
Lifetime Service Award (25 years) The Lifetime Service Award is our pinnacle Long Service Award recognises outstanding volunteers who have served with MSF for 25 years.	4
Long Service Award (20 years) The Long Service Award recognises volunteers who have served with MSF for 20 years.	30

(B) Write-ups of Selected Award Winners

Lifetime Achievement Award

Ms Anita Fam

A former lawyer, Ms Anita Fam is a full-time volunteer who has been actively involved in the social service sector for over 20 years, contributing both at the charity and national levels in the areas of disability, palliative care, healthcare and mental health.

Ms Fam currently serves as President of NCSS, Chairman of the Inmates' Family Support Fund and Vice Chairman of the Board of Visiting Justices & Board of Inspection. She also sits on various boards and committees, including the Institute of Mental Health, Lien Foundation, SG Cares Steering Committee, Catholic Health Care Asia, and the Public Service Commission's Disciplinary Panel of Persons.

As NCSS President, Ms Fam demonstrates exceptional leadership skills, provides strategic guidance on NCSS' forward directions and leads the organisation to drive progress in the social service sector. She actively champions key values as such Conviction, Confidence, Collaboration and Connections. Her openness about the successes and challenges faced both personally and by the social service sector over the years inspires staff, the management team as well as her fellow Board Members.

In addition, Ms Fam regularly engages NCSS staff and management, fostering an environment where diverse perspectives are valued and heard.

Outstanding Agency Award

No.	Name of Awardee
1	<p>Fei Yue Community Services</p> <p>Fei Yue Community Services (FYCS) is a non-profit organisation that has been serving the needs of the local lower-income community for the past 27 years. It offers a comprehensive range of services across 39 service points and for more than 80,000 beneficiaries across different groups including children from lower-income families, youths at-risk, families in need and seniors living alone.</p> <p>FYCS runs MSF-funded programmes such as Family Service Centres, FAM@FSC, Early Intervention Programme for Infants and Children, Youth GO!, Integrated Service Provider providing rehabilitative programmes for young offenders and KidSTART Enhanced Preschool programme for children from lower-income backgrounds.</p> <p>In addition, FYCS was also appointed by the Ministry of Culture, Community & Youth to run the Volunteer Centres under SG Cares. The organisation runs three SG Cares Volunteer Centres and has over 4,000 volunteers.</p>

	<p>FYCS was awarded the ASEAN Outstanding Social Welfare and Development Awards 2021 in recognition of the contributions they had made in the social service sector, being the first recipient of the award.</p>
2	<p>Rainbow Centre</p> <p>Rainbow Centre takes deliberate steps to harness community support, not only to provide essential services but also to create more opportunities for the community to engage with persons with disabilities. This, in turn, fosters more inclusive efforts. These initiatives are demonstrated through their programmes:</p> <ul style="list-style-type: none"> • Connected Communities (CCS) which aims to enhance the quality of life for persons with disabilities, not enrolled full-time in formal services, by assessing their developmental needs and linking them to community resources. • Young Adult Activities! (YAA!) which aims to improve the quality of life for persons with moderate to severe disabilities by reducing social isolation. This is achieved through a variety of activities and leisure outings tailored to their abilities. • Building on YAA!, Rainbow Centre also partnered SG Enable to pilot the Supported Transition and Engagement Programme, to provide recent Special Education graduates with the opportunity to participate in regular activities that allow them to practice independent living skills and remain socially engaged while waiting to be enrolled in adult disability services. • Family Empowerment Programme (FEP) which supports vulnerable caregivers of persons with disabilities in managing challenging behaviours exhibited by their care recipients. Through personalised coaching, caregivers acquire the skills and knowledge necessary to better handle these challenges and provide effective care. <p>Programmes like CCS, YAA! and FEP were developed to address critical sector gaps, particularly the needs of persons with disabilities who are not enrolled in disability services and the stress experienced by their caregivers. Rainbow Centre's innovative programmes have empowered persons with disabilities to thrive within their communities, and caregivers to provide sustained and effective care.</p>
3	<p>Samaritans of Singapore (SOS)</p> <p>Samaritans of Singapore (SOS) has been actively recruiting, training and incorporating volunteers in their service delivery (e.g. crisis helpline and Care Text), and enhancing volunteer management is one of their key strategic pillars. Hotline volunteers support the hotline and pick up 50% to 60% of calls with low to high suicide risks.</p> <p>SOS conducts outreach events and professional training to upskill volunteers, community partners and the public in identifying and supporting individuals displaying signs of suicide risk, aiming to create a unified community and to expand the support network for individuals at risk or in crisis.</p>

	<p>Through SOS's services, campaign, collaboration with community partners and online resources, it addresses suicide from both an upstream and remedial support approach. With the continuous efforts in fostering strong families and communities, timely support can be rendered to mitigate and lower the risk of suicide. According to SOS's recent press release, Singapore recorded a total of 314 suicide deaths in 2024, marking a 2.5% decrease compared to 2023, based on provisional data from the Immigration and Checkpoints Authority.</p> <p>SOS also contributes to various national and grounds up committees, such as the Inter-Agency Taskforce on Mental Health and Well-being Strategy, Suicide Intervention Implementation Workgroup, Beyond the Label Collective and SG Mental Health Matters (Project Hayat) to develop a national suicide prevention strategy and recommendations.</p>
--	--

Outstanding Partner Award

No.	Name of Awardee
1	<p>DBS</p> <p>DBS began conducting financial literacy programmes for ComLink+ families in 2022, providing volunteer trainers, facilitators and in-kind sponsorships of class materials to run the programmes. DBS has since scaled up the partnership, leveraging their skillsets and assets to help ComLink+ families in a range of ways.</p> <p>In 2023, DBS committed over \$30 million in donations to fully support the community-funded portion of the ComLink+ Progress Packages for Preschool and Home Ownership, making DBS an Anchor Partner for ComLink+ and the largest donor of the ComLink+ Progress Packages.</p> <p>Since 2023, more than 200 DBS staff from across a range of banking divisions and branches have volunteered as a befriender with ComLink+, with more being trained. DBS is well on track to deliver on their commitment to send 400 staff to volunteer as befrienders with ComLink+, which would make them the largest source of ComLink+ befrienders from a corporate partner. DBS also recognises their staff's volunteering efforts through appreciation and recognition events and provides staff with time-off for volunteering.</p> <p>To scale their impact, DBS had moved beyond financial literacy workshops for families, and through a 'train-the-trainer' concept, had conducted financial literacy workshops for MSF family coaches.</p> <p>In addition, DBS adapted their financial literacy workshop content into an activity booklet specifically to engage ComLink+ children and convey important financial concepts during their befriending sessions. This enables DBS to share their financial literacy knowledge with a greater number of ComLink+ families.</p>
2	<p>SP Group</p> <p>KidSTART Singapore Limited (KidSTART) falls under SP Group's Kids at Heart Programme which aims to help young children from vulnerable families gain access to resources, support and funding in their formative years. SP Group has been a</p>

	<p>consistent supporter of KidSTART since 2019. Between 2021 and 2023, SP Group donated \$3.1 million to KidSTART. Through their donations, families have gained access to learning resources, family bonding opportunities and events, as well as IT Tools. They have also dedicated more than 1,900 volunteering hours where their volunteers have helped as Packing Volunteers, Distribution Volunteers and Event Helpers.</p> <p>SP Group leverages its customer base to raise awareness on ComChest-supported causes and fundraising efforts under its SP Heartware Fund that goes towards ComChest beneficiaries. To encourage giving among staff, SP Group also commits to dollar-for-dollar matching for staff contributions to the SP Heartware Fund.</p> <p>SP Group participated in Project V, a six-month national pilot led by National Volunteer & Philanthropy Centre, National Council of Social Service and SG Cares, to identify key factors for the success and scalability of corporate volunteerism. In this pilot, SP Group collaborated and deepened its relationship with Allkin with more activities planned through an enhanced partnership between the social service agency and SP's Heart Workers (SPHW) committee, a dedicated team of volunteers from different business functions. New activities including a workshop for children to build toy cars, leveraging the engineering expertise of SP Group's staff, were achieved with enhanced internal communications initiatives to rally more volunteers. The results were encouraging with a three-fold increase in monthly volunteering hours.</p> <p>SPHW works closely with the Community Chest and grassroots organisations to identify ground-up initiatives for staff to participate in sustained engagement. Through their efforts, SP Group achieved 5,628 volunteer hours in 2023, a 28% year-over-year increase. There was also an increase of 14% in the number of employees who volunteered at least once.</p>
--	--

(C) List of Award Winners**Outstanding Volunteer Award**

No.	Name of Awardee
1	Dr Chan Yuen Kuan Sharon
2	Mdm Christina Ratha
3	Dr Donald Yeo
4	Mr Douglas Foo
5	Mr Eugene Seow Soo Keng
6	Mr Gautam Banarjee
7	Mdm Grace Bamah D/O Subramanian
8	Mr Gregory Vijayendran Ganesamoorthy, SC
9	Dr Huan Swee Leng Vivien
10	Ms Joanna Portilla
11	Mrs June Tham Pui San nee Toh Syn Yuen
12	Ms Kuah Boon Theng, SC
13	Mr Mansoor S/O H. M. Hassanbhai
14	Mdm Nooraini Binte Mohd Hashim & Mr Roslan Bin Salim
15	Dr Ng Li Ling
16	Ms Ooi Chee Kar
17	Mdm Rosmah Binte Awang & Mr Mohamad Amin Bin Bakar
18	Mr Royce Goh
19	Mdm S. Jayanti & Mr S. Sangaran
20	Dr Sylvia Choo Henn Tean
21	Mr Tan Kwang Hwee

Friends of MSF Award

No.	Name of Awardee
1	Bless Community Services
2	CampusImpact
3	CapitaLand
4	Catholic Welfare Services
5	FaithActs
6	Food From The Heart
7	Gardens by the Bay
8	Inclus
9	McDonald's Singapore
10	National Gallery Singapore
11	New Hope Community Services
12	Preschool Market Singapore
13	Reading Roots
14	Salt & Light
15	The Hut Limited

16	UOL-PPHG
17	Volunteer Transport Service
18	Woodlands Health
19	Mr Albert Lim Song Khiang
20	Ms Aziah Binte Salim
21	Ms Beverly Wee
22	Ms Chan Lay Lin
23	Ms Chang Mun Lan
24	Dr Chee Yin Ing Cornelia
25	Dr Chen Shiling
26	Ms Cheung Siew Li
27	Mr Darshan S/O Ganesa Moorthy
28	Dr Edmund Wong
29	Mr Goh Eng Tat
30	Ms Inny Wibawa
31	Dr Lim Hong Huay
32	Dr Lim Tong Li Christina
33	Mr Lu Kee Hong
34	Mr Martin Tan Beng Chong
35	Dr Matthew Chen Zhixuan
36	Mr Mike Siek An-Chai
37	Mr Ong Choong Tuck, Calvin
38	Prof Paulin Straughan
39	Ms Rachpal Kaur Tulsi
40	Mr Ramachandran P.
41	Mr Ramasamy Somasundaram
42	Mr Seah Jia Xu, Toby
43	Ms Shweta Parida D'Costa
44	Mr Sim Gim Guan
45	A/Prof Sirene Lim
46	Ms Stefanie Yuen-Thio
47	Ms Syn Li-Min, Mark
48	Mdm Tan Liew Wheng
49	Mr Tan Teck Lee
50	Ms Tay Mui Eng Celina
51	Ms Tay Siew Mei, Janice
52	Ms Teo Ai Ling
53	Ms Tham Yuen Han
54	Ms Theresa Sim May Ling
55	Ms Tong Wai Ling
56	A/Prof Yeo Chuan Seng, Victor
57	Ms Yeo Soo Hong
58	Ms Annie Giri
59	Ms Yuzil Binti Mohd Yusoff

60	Dr Zuraimi Bin Mohamed Dahlan
----	-------------------------------

Lifetime Service Award (25 years)

No.	Name of Awardee
1	Ms Annie Giri
2	Ms Chua Hui Hiang Irene
3	Ms Tan Soo Hong Alicia
4	Mr Teo Chin Yeow Noel Harry

Long Service Award (20 years)

No.	Name of Awardee
1	Ms Aiyadurai Rogini
2	Mdm Anitha D/O N Sivadasan & Mr Sivachandran S/O T Palaniasmy
3	Ms Asiah Bte Mohamed Salleh & Mr Muhammad Ashraf Koh Bin Abdullah
4	Mr Auyong Kelvin
5	Ms Bibi Rabiah Binti Sheikh Muhammad Jailani & Mr Abdul Hamid Bin Abdul Rahim
6	Mr Chen Wai Chong Guthrie
7	Ms Choo Kheng Huay & Mr Lim Yook Gweek
8	Ms Fatimah Bte Idris & Mr Shafie Bin Muhamad Upni
9	Mdm Fernandez Christina Anthony & Mr Fernandez Silvadima Antony
10	Ms Goh Poh Choo & Mr Quek Tee Tee
11	Ms Ho Liam Juan
12	Mr Leong Chee Kheow Kelvin
13	Ms Lim Beng Guek & Mr Henry Phua
14	Mdm Lim Chui Hong & Mr Lee Kok Chiong
15	Ms Lim Poo Yong & Mr Lim Hong Kee
16	Mdm Magasvri d/o Supiah & Mr Kannan S/O Balakrisnan
17	Ms Maimunah Binte Abdul Rahman & Mr Amran Bin Eunios
18	Ms Monalisa Bte Hamzahan & Mr Rosman Bin Kosnin
19	Ms Nooraini Binte Mohd Hashim & Mr Roslan Bin Salim
20	Ms Ong Soh Kim & Mr Chua Kim Hwa
21	Mr Ong Choong Tuck, Calvin
22	Ms Raja Hamidah Bte Raja Mat & Mr R Usman Bin R Abdul Jalil
23	Ms Rosmah Binte Awang & Mr Mohamad Amin Bin Bakar
24	Ms Samala Devi D/O Veranan Suppiah & Mr Amarthalingam S/O M Appadurai
25	Mdm Siti Radziah Binte Musa & Mr Adnan Bin Yahya
26	Mdm Suaina Binte Hodri
27	Mr Tien Li Chih
28	Ms Wardah Binte Hat & Mr Prapoon S/O Tawin
29	Ms Zainab Binte Bakar & Mr Abdullah Bin Sulaiman
30	Mdm Zaiton Binte Hamzah & Mr Mohamed Isa Bin Dabin