

ANNEX A: REVISED ELIGIBILITY CRITERIA

The revised eligibility criteria for the COVID-19 Support Grant, which take effect from 1 Oct 2020, are as follows:

- Singapore Citizen or Permanent Resident, aged 16 and above;
- Full-time or part-time employee affected by the economic impact of the COVID-19 situation (loss of job/reduction in salary or start of involuntary no-pay leave (NPL) should have occurred after 23 Jan 2020):
 - Presently unemployed due to retrenchment/contract termination; or
 - Presently on involuntary NPL for a period of at least three consecutive months (e.g. Mar – May 2020); or
 - Presently experiencing reduced monthly salary of at least 30% for a period of at least three consecutive months (e.g. Mar – May 2020);
- (Prior to job loss/NPL/salary loss) Gross monthly household income not more than \$10,000, or gross monthly per capita income not more than \$3,100;
- Lives in a property with annual value of \leq \$21,000;
- **(New)** Does not own more than one property;
- **(New, for unemployed applicants only)** Demonstrates job search or training efforts;
- Not receiving ComCare Short-to-Medium-Term Assistance or Long-Term Assistance¹;
- Has not already benefitted from nor is planning to apply for assistance under the Self-Employed Persons Income Relief Scheme (SIRS);
- Not on SGUnited Mid-Career Pathways Programme – Company Training, or SGUnited Skills programmes;
- Full-time National Servicemen and interns are not eligible

¹ ComCare beneficiaries whose circumstances have changed during the COVID-19 situation may approach Social Service Offices for a review of their current ComCare Short-to-Medium-Term Assistance support. Those who are newly placed on ComCare will receive at least six months of assistance. Existing ComCare beneficiaries whose assistance is ending by Oct 2020 will have their assistance extended for a further six months without review.

ANNEX B: EXAMPLES

CSG beneficiaries who have received the full CSG grant or are in the final month of their assistance may apply for an additional three months of CSG support from 1 Oct 2020.

Table 1: Qualifying Criteria for Renewal of CSG Support

S/N	Category	Qualifying Criteria for Renewal of CSG support*	Example
1.	Unemployed	Still unemployed after CSG support expires, and has undertaken job search efforts or training programmes	<p>Employee A was retrenched in Jul 2020, applied for CSG in Aug 2020, and received CSG payouts in Aug, Sep and Oct 2020.</p> <p>Employee A can apply for renewal of CSG support in Oct 2020 if he/she is still unemployed in Oct 2020 and has undertaken job search efforts or training programmes.</p>
2.	On involuntary NPL for at least 3 consecutive months	On NPL for at least <u>another</u> 3 consecutive months	<p>Employee B was placed on involuntary NPL from May to Aug 2020 (4 months), applied for CSG in Jul 2020, and will receive CSG payouts in Jul, Aug and Sep 2020.</p> <p>Employee B can apply for renewal of CSG support in Oct 2020 if he/she is still on involuntary NPL in Sep and Oct 2020 (total 6 months from May to Oct 2020).</p>
3.	Experiencing income loss of at least 30%, sustained over at least 3 consecutive months	Experiencing income loss for at least <u>another</u> 3 consecutive months	<p>Employees C and D each had their salaries reduced by 30% from Mar 2020 onwards, applied for CSG in Jun 2020 and received CSG payouts in Jun, Jul and Aug 2020.</p> <p><u>Scenario 1</u>: Employee C continued to receive a reduced salary in Sep, Oct and Nov 2020.</p>

S/N	Category	Qualifying Criteria for Renewal of CSG support*	Example
			<p>Employee C can apply for renewal of CSG support in Oct 2020 to receive another 3 months of CSG support for Sep, Oct and Nov 2020.</p> <p><u>Scenario 2:</u> Employee D had his/her salary restored in full in Jul 2020, but again experienced a 30% salary cut from Aug 2020 onwards. Employee D can apply for renewal of CSG support in Oct 2020 if he/she has supporting document(s) showing salary loss in Oct, Nov and Dec 2020.</p>

* In addition to all other CSG eligibility criteria

ANNEX C: LIST OF SUPPORTING DOCUMENTS

S/N	Type of Job Search and/or Training Efforts	Permissible Documents
1.	<p>Applied for schemes under SGUnited Job & Skills Package</p> <ul style="list-style-type: none"> - SGUnited Jobs - SGUnited Traineeships - SGUnited Mid-Career Pathways Programme – Company Attachments - SGUnited Mid-Career Pathways Programme – Company Training[^] - SGUnited Skills[^] 	<p>Record of job and training applications</p> <p>Applicants should have made at least one job application or attended at least one interview within two months preceding CSG application.</p> <ul style="list-style-type: none"> - Signed trainee/individual agreement, or email receipts or screenshots showing submission of job/traineeship application, or emails from employer requesting for interviews/ aptitude tests. Emails or screenshots should minimally indicate name of applicant, name of company, and date of application/interview. - Email receipts/screenshots showing application for SGUnited Skills programmes delivered by Continuing Education and Training (CET) Centres, including Institutes of Higher Learning, or SGUnited Mid-Career Pathways Programme – Company Training. Emails or screenshots should minimally indicate name of applicant, course title, date of application, and name of training provider. <p>[^]Individuals who have commenced their SGUnited Mid-Career Pathways Programme - Company Training or SGUnited Skills courses will not be eligible for the COVID-19 Support Grant.</p>
2.	<p>Applied for or participated in job search or training programme under Workforce Singapore (WSG) or the Employment and Employability Institute (e2i)</p>	<p>Record of job application/attendance of job search or training programmes under WSG/e2i.</p> <ul style="list-style-type: none"> - Screenshots of MyCareersFuture (MCF) and Virtual Career Fairs (VCF) job applications made in 'MCF Applied Jobs' section - Email receipt /screenshots of WSG's acknowledgement email to Career Trial (CT)

		<p>application or Professional Conversion Programme (PCP).</p> <ul style="list-style-type: none"> - Email receipts/screenshots of training provider confirmation of successful enrolment in course. Emails or screenshots should minimally indicate name of applicant, date of application, course title, and name of training provider.
3.	Applied or participated in training programme(s) supported by SkillsFuture Singapore	<p>Record showing application for/enrolment in course(s) supported by SkillsFuture Singapore</p> <ul style="list-style-type: none"> - Email receipts or screenshots showing application for/enrolment in course(s) supported by SkillsFuture Singapore, or certificates attained upon successful completion of course(s). Emails or screenshots should minimally indicate name of applicant, date of application, course title, and name of training provider.
4.	Applied or interviewed for jobs	<p>Letters/emails/screenshots of application for job, or scheduled/attended interviews. At least 1 job application/interview within two months before CSG application.</p> <p><i>Or</i></p> <p>Self-declaration of job search efforts</p> <p>Applicants will be asked to provide the name/contact/address of the employer that they have contacted, and the date of their interview. MSF will conduct further checks on the information provided.</p> <p>Please note that there will be legal consequences for those who make false declarations in their CSG application.</p>

ANNEX D: FREQUENTLY ASKED QUESTIONS

1. What are the changes to the eligibility criteria for the extended COVID-19 Support Grant?

- Applicants who own more than one property would be ineligible for the COVID-19 Support Grant.
- Applicants who lost their jobs have to demonstrate that they have actively participated in job search or training programmes after they lost their jobs. The job search/participation in training programmes should have taken place in the two months before their application. The types of job search and training programmes, and list of possible supporting documents can be found in FAQ 13.

2. Why are there additional requirements in the revised eligibility criteria?

- The COVID-19 Support Grant is intended to support lower- and middle-income households whose employment or salaries were affected due to the economic impact of COVID-19. The intent of the additional job search/training requirement is to ensure applicants take active steps to improve their employment situation. Applicants who have not started job search/training can do so and apply for the COVID-19 Support Grant when ready.
- Applicants who own more than one property would be ineligible for the COVID-19 Support Grant as the intent of the Grant is to provide support to those with lesser means. This requirement is aligned to the Self-Employed Person Income Relief Scheme (SIRS).

3. Are existing and previous COVID-19 Support Grant recipients eligible for the extended COVID-19 Support Grant?

- Yes. Existing and previous COVID-19 Support Grant recipients who meet the revised eligibility criteria can apply for an additional three months of support.
- Applicants can only apply for second round of support after their current tranche of assistance has ended, or are in their last month of pay out.
- Eligible applicants can only receive the grant once for each of the application window periods:
 - First application window between 4 May 2020 and 30 September 2020.
 - Second application window between 1 October 2020 and 31 December 2020.

4. If an applicant submits his/her application before 1 Oct 2020, will the revised eligibility criteria be applicable to him/her?

- No. Applicants will be assessed by the COVID-19 Support Grant eligibility criteria at the point of application.
- Individuals may continue to apply for the COVID-19 Support Grant with the current eligibility criteria until 6pm on 30 Sep 2020. The revised eligibility criteria will take effect from 9am on 1 Oct 2020.

5. Can an applicant apply for the COVID-19 Support Grant if he/she owns more than one property up till 30 Sep 2020?

- The applicant must not own more than one property at the point of application.
- 6. What does the criterion on 30% reduction in salary for a period of at least three months mean?**
- This refers to a reduction in total salary of at least 30% each affected month, for three consecutive months, each affected month compared to the base month. All income from the applicant's employment will be regarded during assessment.
- 7. Are trainees on the SGUnited Mid-Career Pathways Programme-Company Training (SGUP-CT) or SGUnited Skills (SGUS) eligible for the COVID-19 Support Grant?**
- As monthly training allowances are already provided to trainees under the SGUnited Mid-Career Pathways Programme - Company Training (SGUP-CT) or SGUnited Skills (SGUS), individuals who have commenced their SGUnited Mid-Career Pathways Programme – Company Training or SGUnited Skills course will not be eligible for the COVID-19 Support Grant.
 - Similar to the COVID-19 Support Grant to help cover basic expenses, the training allowances from the SGUP-CT or SGUS programmes are intended to help cover basic expenses incurred by the trainees over the duration of their training and were determined having considered the income relief support rates of other schemes such as the COVID-19 Support Grant and SIRS. The quantum is higher than under the Support Grant and SIRS in recognition of the training commitment involved.
- 8. Will recipients of existing subsidies and grants such as COVID-19 Support Grant be allowed to take part in the SGUnited Skills Programme and SGUnited Mid-Career Pathways Programme - Company Training?**
- Recipients of the COVID-19 Support Grant may participate in the SGUnited Skills or the SGUnited Mid-Career Pathways Programme - Company Training to enhance their employability, and they will continue to receive their CSG pay-outs.
 - However, upon commencement of their SGUnited Skills or SGUnited Mid-Career Pathways Programme course, they will not receive the full monthly training allowance of \$1,200 [for SGUnited Skills Programme], or \$1,500 [for SGUnited Mid-Career Pathways Programme - Company Training]. Instead, COVID-19 Support Grant recipients will receive a smaller monthly training allowance of \$400 [for SGUnited Skills] or \$700 [for SGUnited Mid-Career Pathways Programme - Company Training] every month, on top of their COVID-19 Support Grant pay-outs. The reduced training allowance takes into account their grant pay-outs.
 - When their COVID-19 Support Grant pay-outs cease, they will receive the full monthly training allowance of \$1,200 [for SGUnited Skills] or \$1,500 [for SGUnited Mid-Career Pathways Programme - Company Training].
- 9. Why is there a need to consider the Annual Property Value (APV) of the applicant?**

- To be eligible for the COVID-19 Support Grant, applicants have to be living in a property with APV not exceeding \$21,000. This covers about nine in 10 owner-occupied residential public and private properties and is consistent with other assistance schemes.
- The COVID-19 Support Grant is intended to support lower- and middle-income households with greater needs. APV is used as a proxy for wealth and family support, as income rarely captures the entire range of resources an individual can tap on. Applicants who live in properties with higher APV generally have more means and resources (e.g. family support) than those living in a property with lower APV.
- Other recent schemes such as the Solidarity Utilities Credit were given to all Singaporean households to extend additional support to as many citizens as possible during this challenging period.
- Those who are unable to afford basic living expenses may approach their nearest SSOs (go.gov.sg/locate-ssos) to apply for ComCare financial assistance. ComCare provides financial assistance and comprehensive support to low-income individuals and families (with monthly household income of \$1,900 and below, or a per capita income of \$650 and below, with no criterion on APV). If their income exceeds these guidelines but they face difficulties with basic living expenses, they may still approach the SSOs. The SSOs will assess their circumstances and needs, and provide assistance accordingly.

10. Can Singapore Citizens or Permanent Residents who live overseas apply for the COVID-19 Support Grant?

- Singapore Citizens and Permanent Residents who live overseas but have a Singapore address on their NRIC can apply for the grant if they meet all the eligibility criteria.
- The APV will be based on applicants' registered address as per the NRIC. The address on the NRIC must be a Singapore address in order to determine the APV, which is one of the eligibility criteria for the Grant.

11. When can one apply for the extended COVID-19 Support Grant?

- Individuals may continue to apply for the COVID-19 Support Grant with the current eligibility criteria until 6pm on 30 Sep 2020. The revised eligibility criteria will take effect from 9am on 1 Oct 2020.
- Existing COVID-19 Support Grant recipients who intend to apply for an additional three months of support can do so from 1 Oct 2020 only if they had received all three pay-outs before 1 Oct 2020, or are receiving their final month of COVID-19 Support Grant pay-out in Oct 2020. If they are currently receiving their first or second month of assistance, there is no need to rush to apply. They may apply for the COVID-19 Support Grant when they are in their final month of assistance.
- All applications for the COVID-19 Support Grant will remain open until 6pm, 31 Dec 2020.

12. Can a person apply for the extended COVID-19 Support Grant while he/she is still receiving their pay outs from their first application?

- Yes. Current COVID-19 Support Grant recipients can apply for the extended grant support, if they meet the revised eligibility criteria. However they can only

apply if they are receiving their final month of assistance (i.e. if an applicant receives the COVID-19 Support Grant for Sep, Oct and Nov 2020 and requires additional assistance, they can apply again for the extended COVID-19 Support Grant earliest in the month of Nov 2020). If they are currently receiving their first or second month of assistance, there is no need to rush to apply. They may apply for the COVID-19 Support Grant when they are in their final month of assistance.

13. What are some of the documents applicants can submit to demonstrate that they have actively participated in job search or a training programme during the period when they were affected by job loss/NPL?

- Please refer to the list below for examples of acceptable documents. The participation in job search/training must have taken place after job loss and within two calendar months before date of application.

S/N	Type of Job Search and/or Training Efforts	Permissible Documents
1.	<p>Applied for schemes under SGUnited Job & Skills Package</p> <ul style="list-style-type: none"> - SGUnited Jobs - SGUnited Traineeships - SGUnited Mid-Career Pathways Programme – Company Attachments - SGUnited Mid-Career Pathways Programme – Company Training[^] - SGUnited Skills[^] 	<p>Record of job and training applications</p> <p>Applicants should have made at least one job application or attended at least one interview within two months preceding CSG application.</p> <ul style="list-style-type: none"> - Signed trainee/individual agreement, or email receipts or screenshots showing submission of job/traineeship application, or emails from employer requesting for interviews/ aptitude tests. Emails or screenshots should minimally indicate name of applicant, name of company, and date of application/interview. - Email receipts/screenshots showing application for SGUnited Skills programmes delivered by Continuing Education and Training (CET) Centres, including Institutes of Higher Learning, or SGUnited Mid-Career Pathways Programme – Company Training. Emails or screenshots should minimally indicate name of applicant, course title, date of application, and name of training provider. <p>[^]Individuals who have commenced their SGUnited Mid-Career Pathways Programme - Company Training or SGUnited Skills courses</p>

		will not be eligible for the COVID-19 Support Grant.
2.	Applied for or participated in job search or training programme under Workforce Singapore (WSG) or the Employment and Employability Institute (e2i)	<p>Record of job application/attendance of job search or training programmes under WSG/e2i.</p> <ul style="list-style-type: none"> - Screenshots of MyCareersFuture (MCF) and Virtual Career Fairs (VCF) job applications made in 'MCF Applied Jobs' section - Email receipt /screenshots of WSG's acknowledgement email to Career Trial (CT) application or Professional Conversion Programme (PCP). - Email receipts/screenshots of training provider confirmation of successful enrolment in course. Emails or screenshots should minimally indicate name of applicant, date of application, course title, and name of training provider.
3.	Applied or participated in training programme(s) supported by SkillsFuture Singapore	<p>Record showing application for/enrolment in course(s) supported by SkillsFuture Singapore</p> <ul style="list-style-type: none"> - Email receipts or screenshots showing application for/enrolment in course(s) supported by SkillsFuture Singapore, or certificates attained upon successful completion of course(s). Emails or screenshots should minimally indicate name of applicant, date of application, course title, and name of training provider.
4.	Applied or interviewed for jobs	<p>Letters/emails/screenshots of application for job, or scheduled/attended interviews.</p> <p>At least 1 job application/interview within two months before CSG application.</p> <p><i>Or</i></p> <p>Self-declaration of job search efforts</p> <p>Applicants will be asked to provide the name/contact/address of the employer that they</p>

		<p>have contacted, and the date of their interview. MSF will conduct further checks on the information provided.</p> <p>Please note that there will be legal consequences for those who make false declarations in their CSG application.</p>
--	--	---

14. A person applied through the online system and was rejected because he/she did not meet the eligibility criteria. Subsequently, the applicant's circumstances have changed and now meets the eligibility criteria. Will the person be able to apply for the grant?

- Yes. The applicant may reapply and receive the grant if he/she meets all the eligibility criteria. Applicants will be assessed based on their situation at the point of application.

15. Do applicants need to submit another application for the extended COVID-19 Support Grant if they had previously successfully applied the grant? What are the documents required for those applying for the additional three months of support?

- Yes. All applicants, who fulfil the revised eligibility criteria, applying for the extended COVID-19 Support Grant would be required to submit a new application² reflecting their current status.
- Applicants who have previously successfully applied for the grant, i.e. received three months of assistance, or are in the final month of assistance from an application made before 1 Oct 2020, could opt to use the documents submitted in their last approved CSG application, if there are no changes to their data submitted previously. However, if applicants are experiencing salary loss of at least 30%, supporting documents for the most recent period of salary loss would be required.

16. What is the amount of assistance provided under the extended COVID-19 Support Grant?

- There is no change in the quantum of assistance provided under the extended COVID-19 Support Grant.

² **Mandatory** documents include:

- Relevant documents indicating loss of job, being placed on involuntary NPL or reduction of at least 30% salary for at least three consecutive months, such as Retrenchment letter, contract termination, letter from employer (e.g. indicating loss of at least 30% of salary for at least three consecutive months), payslip(s) or CPF contribution statement(s) showing **last drawn monthly salary, before loss** of job, being placed on involuntary NPL or loss of at least 30% of your salary;
- Payslip(s) or CPF contribution statement(s) showing **monthly salary, after loss** of at least 30% of your salary for at least three consecutive months and
- Documents indicated in FAQ 26 for applicants who have lost their jobs.
- Scanned copy of the first page of your bank book/bank statement/bank slip indicating your bank account name and number (for the crediting of assistance). **Optional:** Your CHAS Orange or Blue card.

- For applicants who have lost their job(s) or are placed on involuntary NPL, i.e. have no work income, the amount of grant is up to \$800 per month.
- For applicants who had their monthly salary reduced by at least 30% every month for at least three consecutive months, the amount of grant is up to \$500 per month. This grant is capped at a lower amount as applicants still have some work income.
- The actual amount of support provided will depend on the difference in income applicants are experiencing, subject to the above caps, for three months.

ANNEX E: TRANSLATED TERMS

COVID-19 Support Grant	冠病疫情薪金补贴	Geran Bantuan COVID-19	கொவிட்-19 ஆதரவு மானியம்
ComCare Scheme	社区关怀计划	Skim ComCare	சமூகநல நிதி (கொம்கேர்)
Social Service Office	社会服务中心	Pejabat Khidmat Sosial	சமூகச் சேவை அலுவலகம்
SGUnited Jobs and Skills Package	“新心相连”就业与技能配套	Pakej Pekerjaan dan Kemahiran SGUnited	எஸ்ஜி ஒற்றுமை வேலைகள், திறன்களுக்கான தொகுப்புத்திட்டம்
SGUnited Jobs	“新心相连”就业计划下创造的就业岗位	Pekerjaan SGUnited	எஸ்ஜி ஒற்றுமை வேலைவாய்ப்புத் திட்டத்தின் கீழ் உருவாக்கப்படும் வேலைகள்
SGUnited Traineeships	“新心相连”毕业生实习计划	Program Pelatih SGUnited	எஸ்ஜி ஒற்றுமை வேலைப் பயிற்சித் திட்டம்
SGUnited Mid-Career Pathways Programme	“新心相连”中途转业人士见习计划	Program Pelatih Pertengahan Kerjaya SGUnited	எஸ்ஜி ஒற்றுமை பணியிடைக்கால வேலைப் பயிற்சித் திட்டம்
SGUnited Skills	“新心相连”技能提升计划	Kemahiran SGUnited	எஸ்ஜி ஒற்றுமை திறன்கள்
Continuing Education and Training (CET)	延续教育与培训	Pendidikan dan Latihan Berterusan	தொடர் கல்வி மற்றும் பயிற்சி (சி.இ.டி)
Workforce Singapore	劳动力发展局	Agensi Tenaga Kerja Singapura	சிங்கப்பூர் ஊழியர் அணி அமைப்பு
Employment and Employability Institute (e2i)	就业与技能培训中心	Institut Pekerjaan dan Daya Kerja	வேலை நியமன, வேலைத்தகுதி கழகம்
SkillsFuture	技能创前程	SkillsFuture	ஸ்கில்ஸ்ஃபியூச்சர்