

KEEPING FAMILIES SAFE

Supporting Effective Collaboration

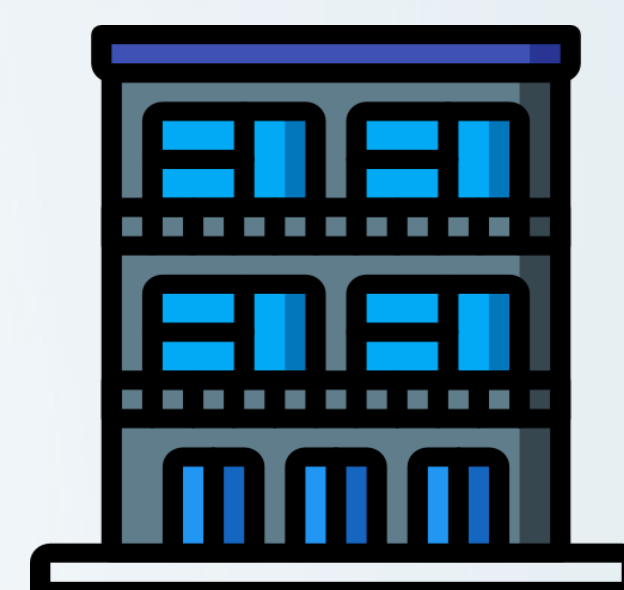
This series will explore 6 areas of practice that will support good case management in Family Social Work.



Risk concerns are generally complex and may require support from multiple agencies and/or professional groups.

AGENCIES CAN...

Institute clear protocols and timelines to ensure effective collaboration between the various stakeholders involved.



SUPERVISORS CAN...

01

Ensure that supervisees are clear on the roles of the various partners involved in managing risk concerns

02

Check that supervisee is following up with stakeholders on a regular basis

03

Ensure that supervisees are familiar with the structures and processes instituted by the agency on collaborative practice



CASEWORKERS CAN...

01

Ensure that resources outside of service boundary are pulled in for clients whenever necessary

02

During the session, ensure that main stakeholders are clearly identified. Everyone involved should be also be clear of their role

03

Jointly formulate assessments and intervention plans with the client and other partners involved in the case

04

Ensure that there is proper handover of cases when another agency takes over