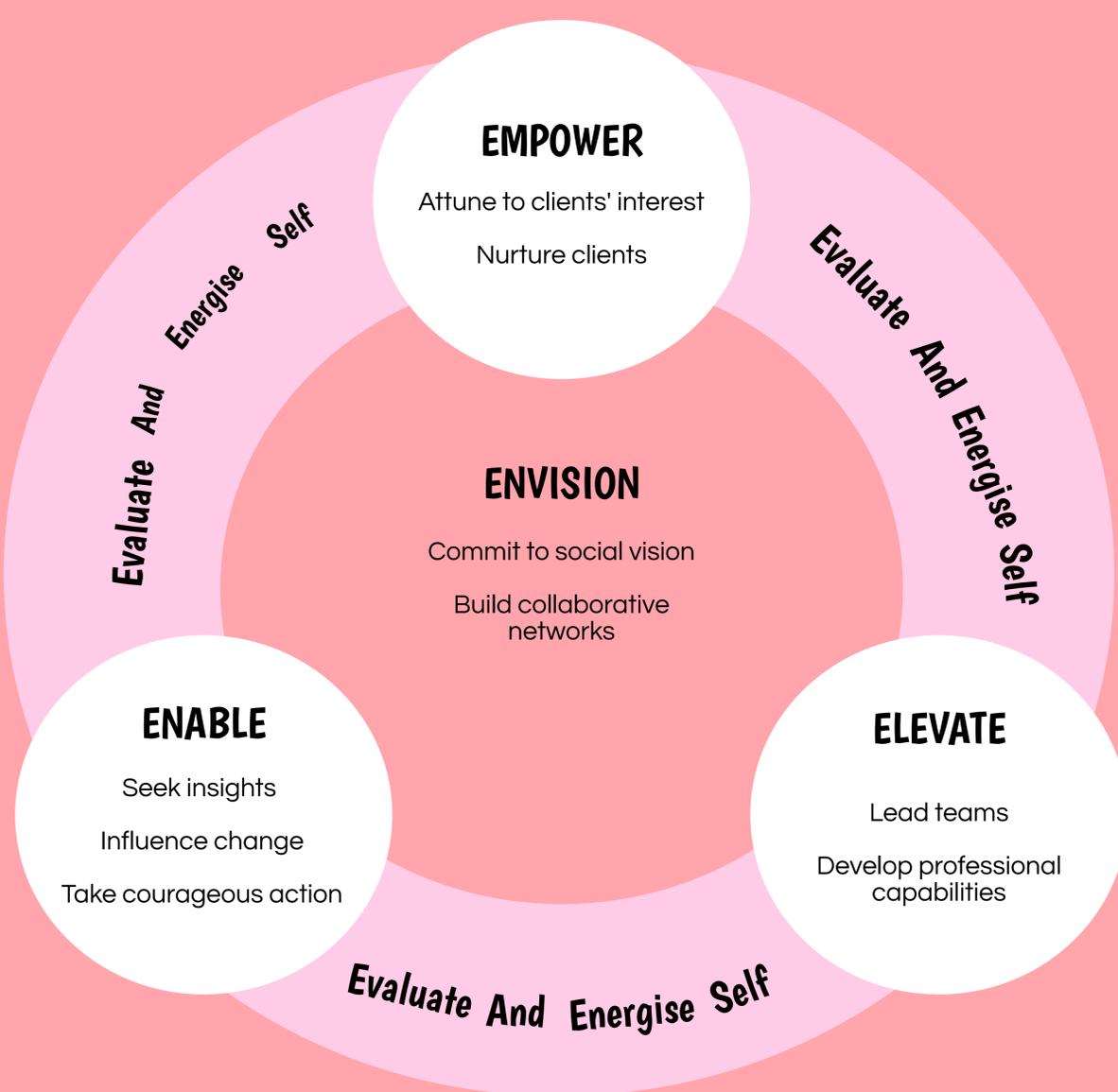


# Behavioural Competency Clusters

In the last 8 issues, we highlighted the knowledge and skills competencies as well as the key responsibility areas (KRAs) of workers in both Direct and Indirect Practice.

Beyond these, the NSWCF has also identified the behavioural competencies required of all social workers, both in Direct and Indirect Practice.

There are ten behavioural competency categories, classified into five clusters: (1) Envision, (2) Empower, (3) Enable, (4) Elevate, and (5) Evaluate and Energise Self.



The five clusters represent the following aspects of a social worker's job scope:

