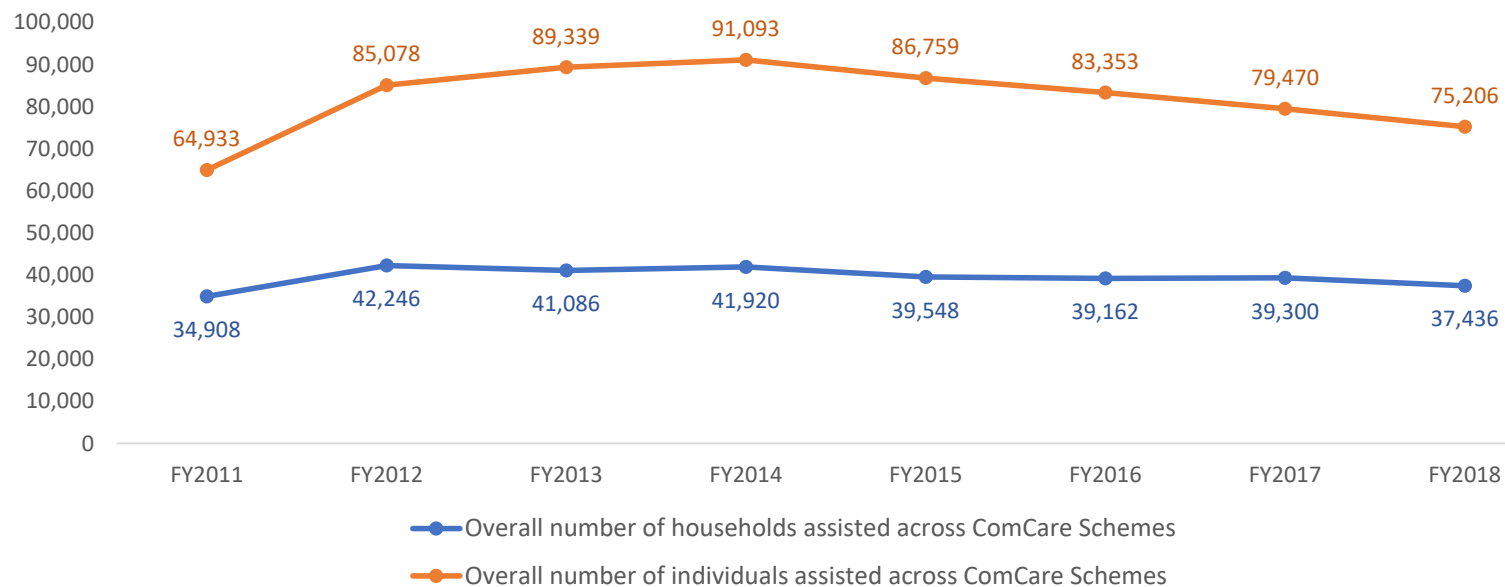


Overall number of households and individuals assisted across ComCare Schemes



| Year | FY2011 | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 | FY2018 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|
| Overall number of households assisted across ComCare Schemes | 34,908 | 42,246 | 41,086 | 41,920 | 39,548 | 39,162 | 39,300 | 37,436 |
| Overall number of individuals assisted across ComCare Schemes | 64,933 | 85,078 | 89,339 | 91,093 | 86,759 | 83,353 | 79,470 | 75,206 |

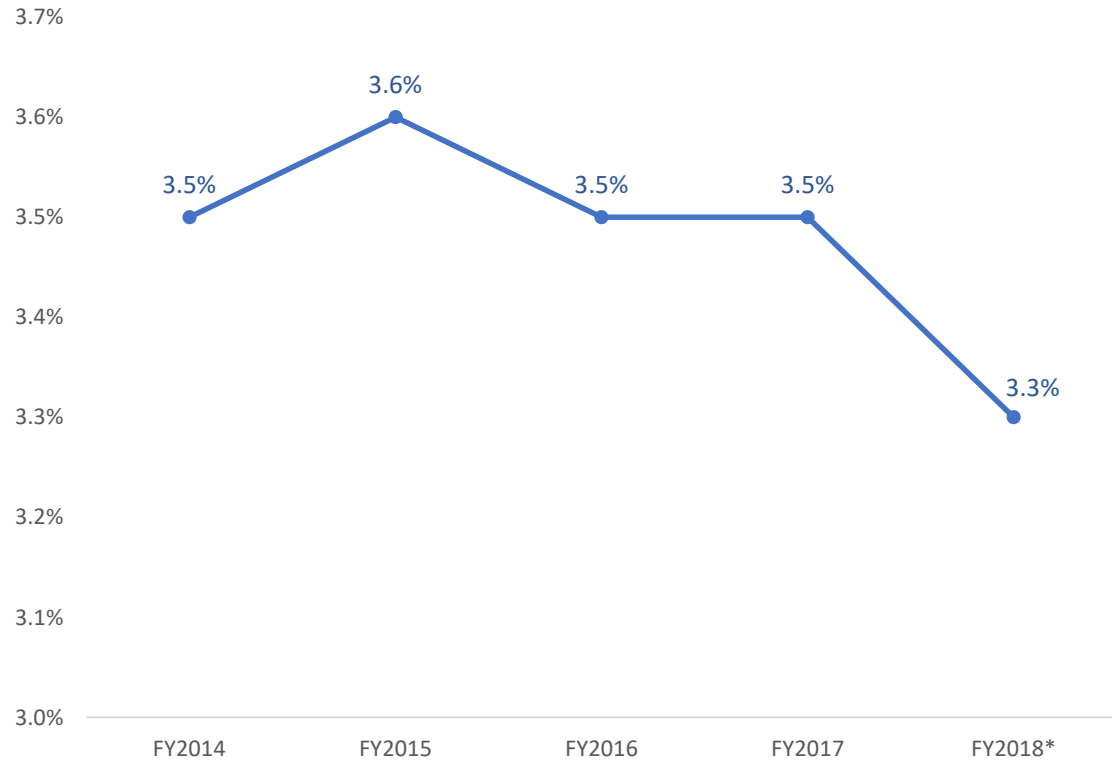
Data only available from Financial Year 2011.

Financial Year begins on 1 April of the reporting year and ends on 31 March of the following year.

Data refer to households and individuals that have received assistance under the respective ComCare Schemes within the Financial Year.

Overall data are based on unique headcounts. That is, a household/individual who received assistance from one or more ComCare Schemes is only counted once.

Citizen households that receive social assistance

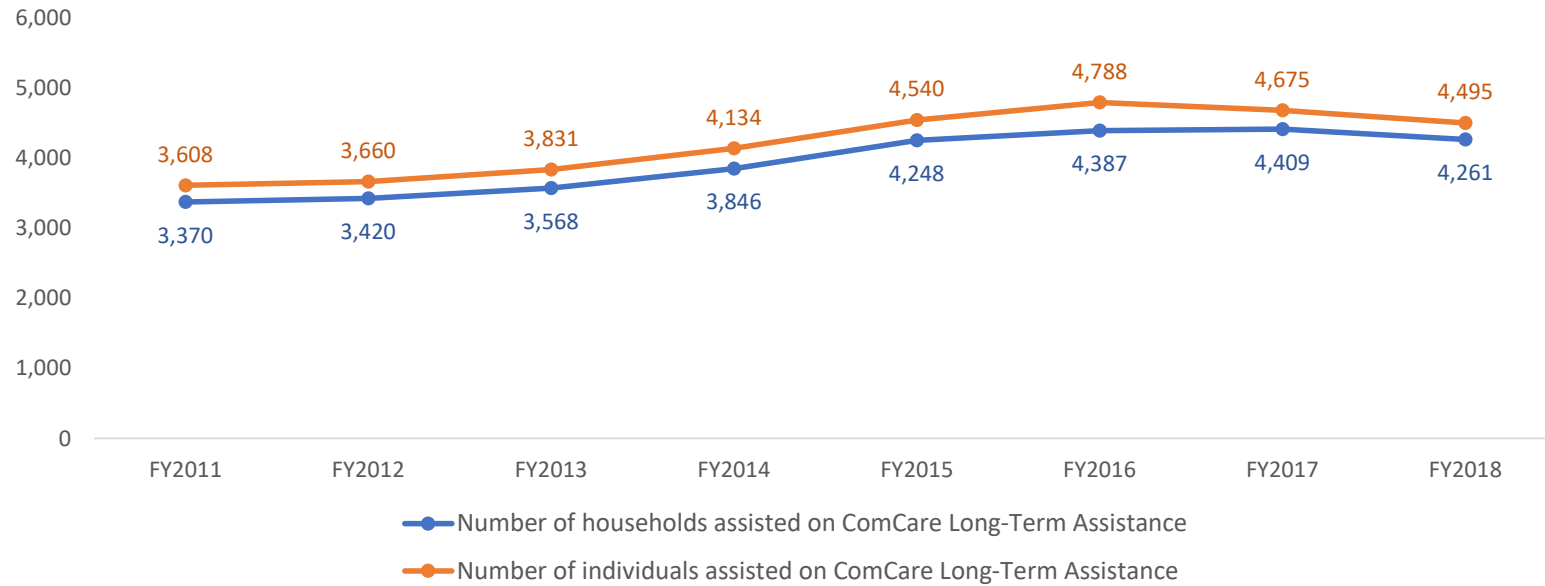


| Year | FY2014 | FY2015 | FY2016 | FY2017 | FY2018* |
|--|--------|--------|--------|--------|---------|
| Citizen households that receive social assistance | 3.5% | 3.6% | 3.5% | 3.5% | 3.3% |

This indicator represents the proportion of citizen household population that was assisted on ComCare Short-to-Medium-Term Assistance, ComCare Long-Term Assistance, Student Care Fee Assistance and Home Ownership Plus Education (HOPE) Scheme in each financial year.

*The figure for FY2018 is an estimate.

Numbers assisted on ComCare Long-Term Assistance (also known as Public Assistance)



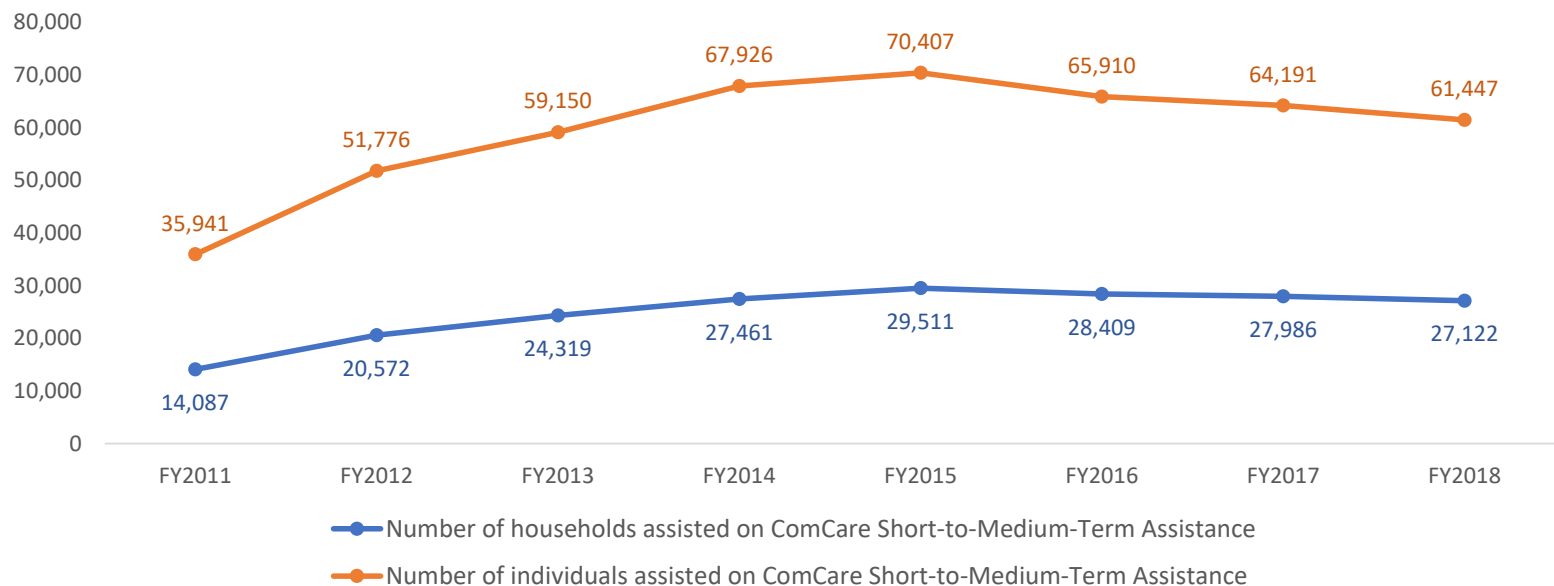
| Year | FY2011 | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 | FY2018 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|
| Number of households assisted on ComCare Long-Term Assistance | 3,370 | 3,420 | 3,568 | 3,846 | 4,248 | 4,387 | 4,409 | 4,261 |
| Number of individuals assisted on ComCare Long-Term Assistance | 3,608 | 3,660 | 3,831 | 4,134 | 4,540 | 4,788 | 4,675 | 4,495 |

Data only available from Financial Year 2011.

Financial Year begins on 1 April of the reporting year and ends on 31 March of the following year.☐

Data refer to households and individuals that have received assistance under ComCare Long-Term Assistance within the Financial Year.

Numbers assisted on ComCare Short-to-Medium-Term Assistance



| Year | FY2011 | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 | FY2018 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|
| Number of households assisted on ComCare Short-to-Medium-Term Assistance | 14,087 | 20,572 | 24,319 | 27,461 | 29,511 | 28,409 | 27,986 | 27,122 |
| Number of individuals assisted on ComCare Short-to-Medium-Term Assistance | 35,941 | 51,776 | 59,150 | 67,926 | 70,407 | 65,910 | 64,191 | 61,447 |

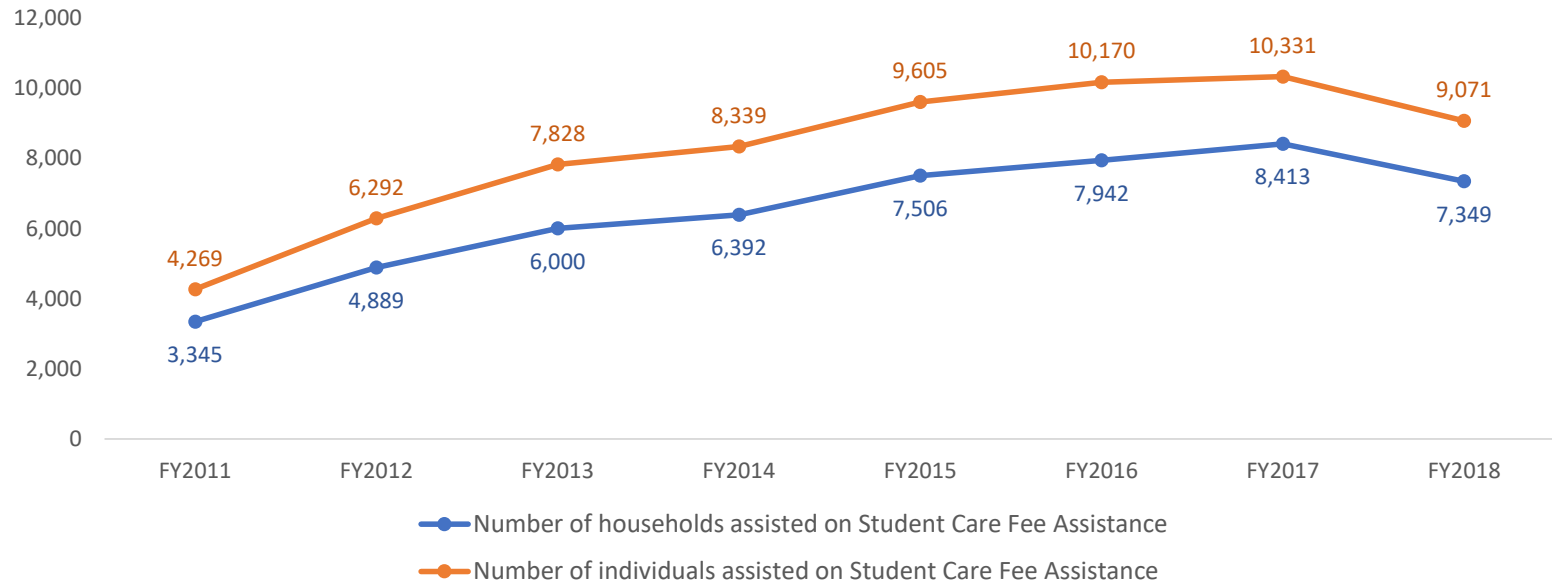
Data only available from Financial Year 2011.

Financial Year begins on 1 April of the reporting year and ends on 31 March of the following year.

Data refer to households and individuals that have received assistance under ComCare Short-to-Medium-Term Assistance within the Financial Year.

ComCare Short-to-Medium-Term Assistance comprises schemes that were previously known as Work Support Programme and ComCare Transitions.

Numbers assisted on Student Care Fee Assistance



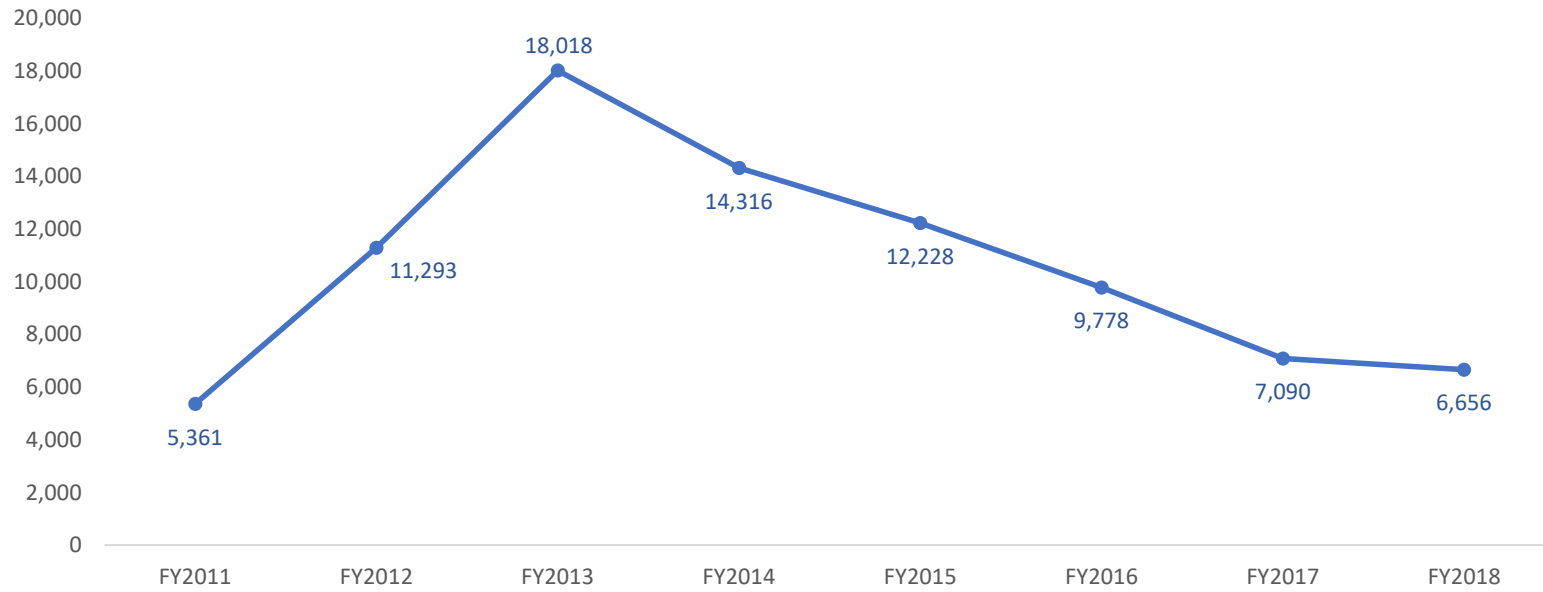
| Year | FY2011 | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 | FY2018 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|
| Number of households assisted on Student Care Fee Assistance | 3,345 | 4,889 | 6,000 | 6,392 | 7,506 | 7,942 | 8,413 | 7,349 |
| Number of individuals assisted on Student Care Fee Assistance | 4,269 | 6,292 | 7,828 | 8,339 | 9,605 | 10,170 | 10,331 | 9,071 |

Data only available from Financial Year 2011.

Financial Year begins on 1 April of the reporting year and ends on 31 March of the following year.

Data refer to households and individuals that have received assistance under Student Care Fee Assistance within the Financial Year.

Numbers assisted on ComCare Interim Assistance



| Year | FY2011 | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 | FY2018 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|
| Number of individuals assisted on ComCare Interim Assistance | 5,361 | 11,293 | 18,018 | 14,316 | 12,228 | 9,778 | 7,090 | 6,656 |

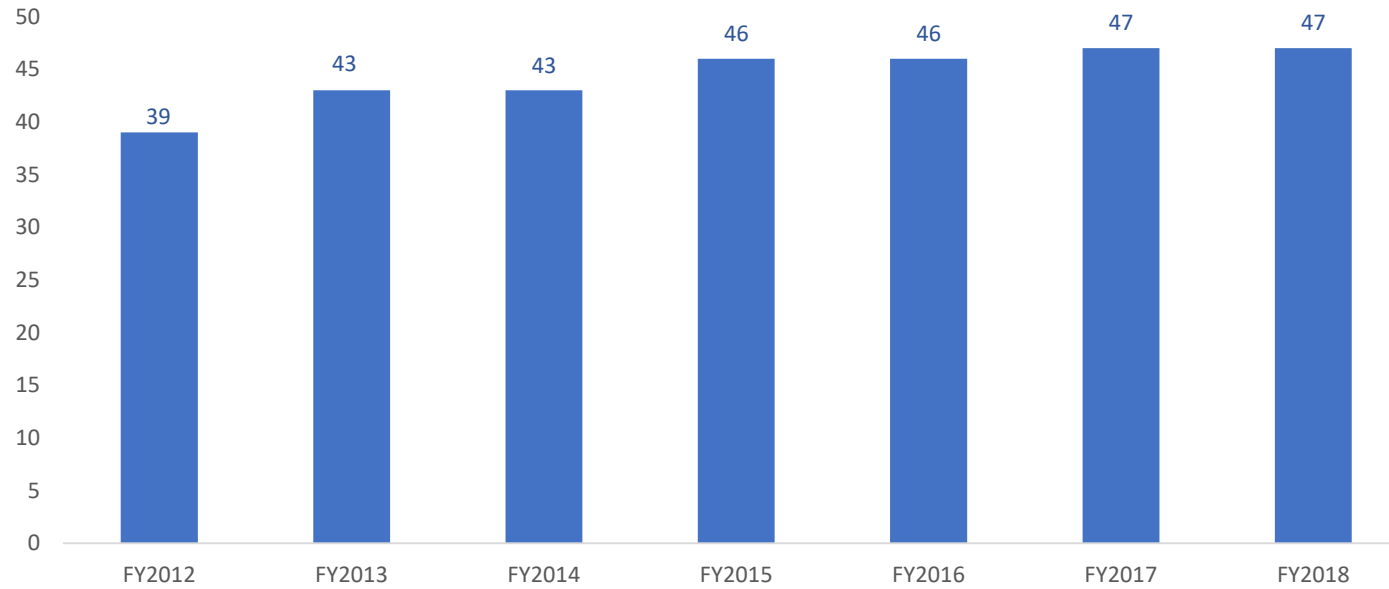
Data only available from Financial Year 2011.

Financial Year begins on 1 April of the reporting year and ends on 31 March of the following year.

Data refer to individuals that have received assistance under ComCare Interim Assistance within the Financial Year.

There is no household-level info for Interim Schemes as the schemes are administered by different community partners to individuals requiring urgent and temporary financial relief.

Number of Family Service Centres

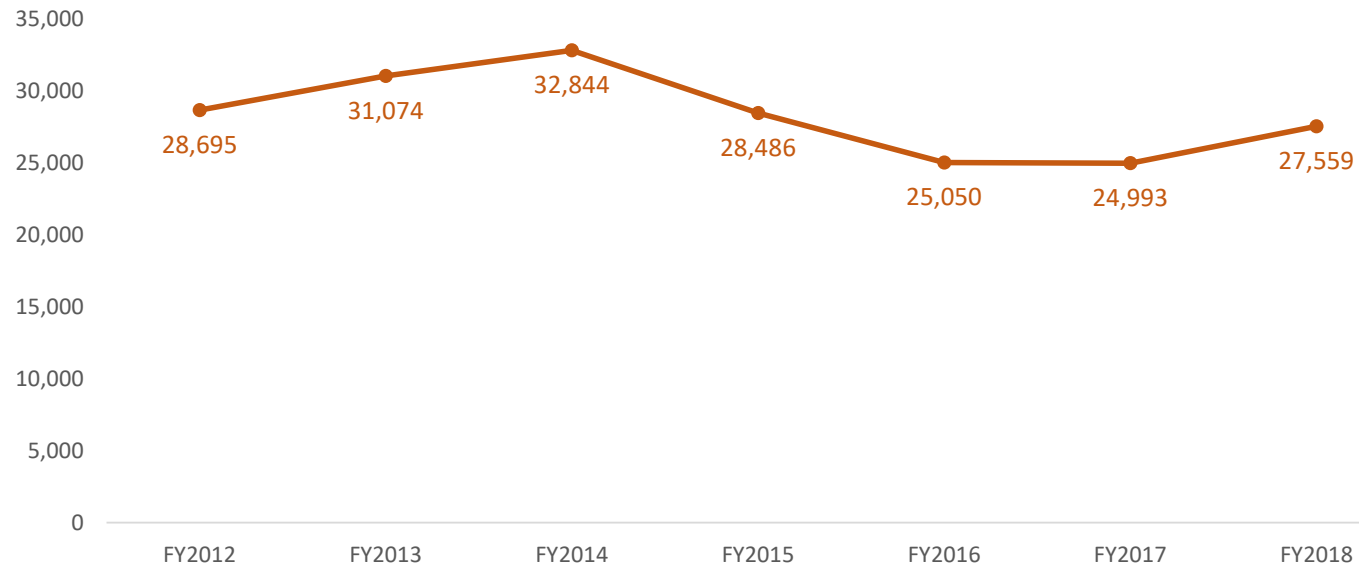


| Year | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 | FY2018 |
|--|--------|--------|--------|--------|--------|--------|--------|
| Number of Family Service Centres (FSC) | 39 | 43 | 43 | 46 | 46 | 47 | 47 |

Data only available from Financial Year 2012.

Financial Year begins on 1 April of the reporting year and ends on 31 March of the following year.

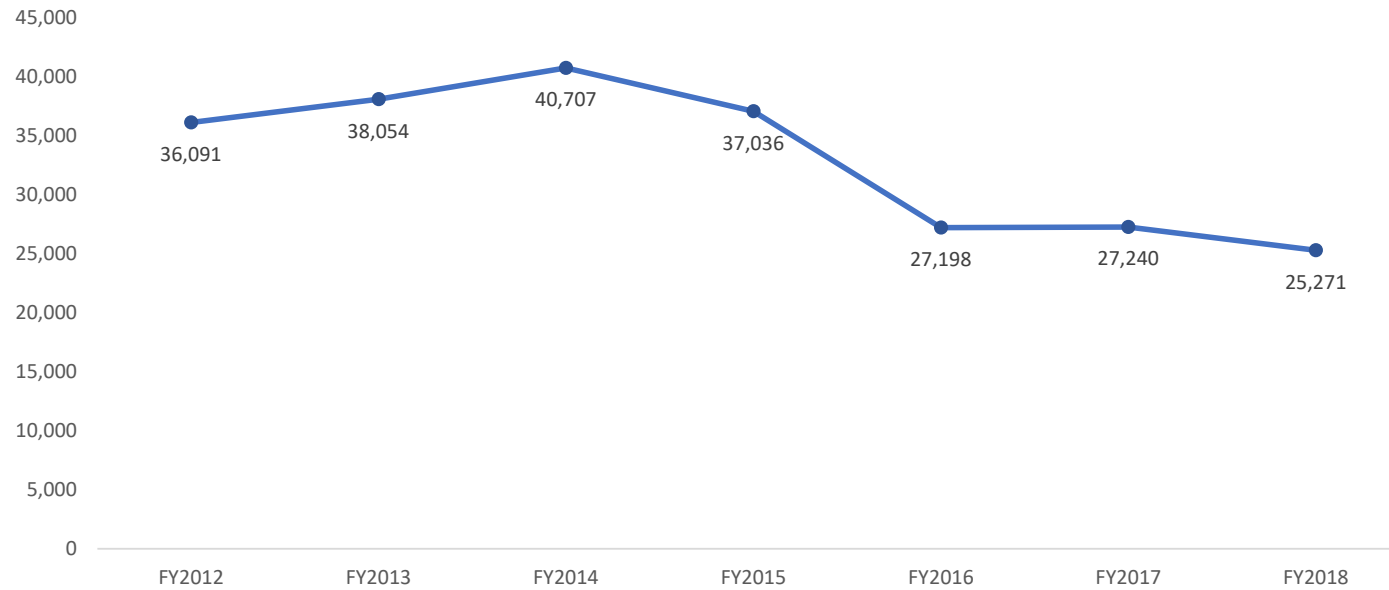
Number of Casework and Counselling Cases Handled



Data only available from Financial Year 2012.

Financial Year begins on 1 April of the reporting year and ends on 31 March of the following year.

Number of Information and Referral Cases Handled

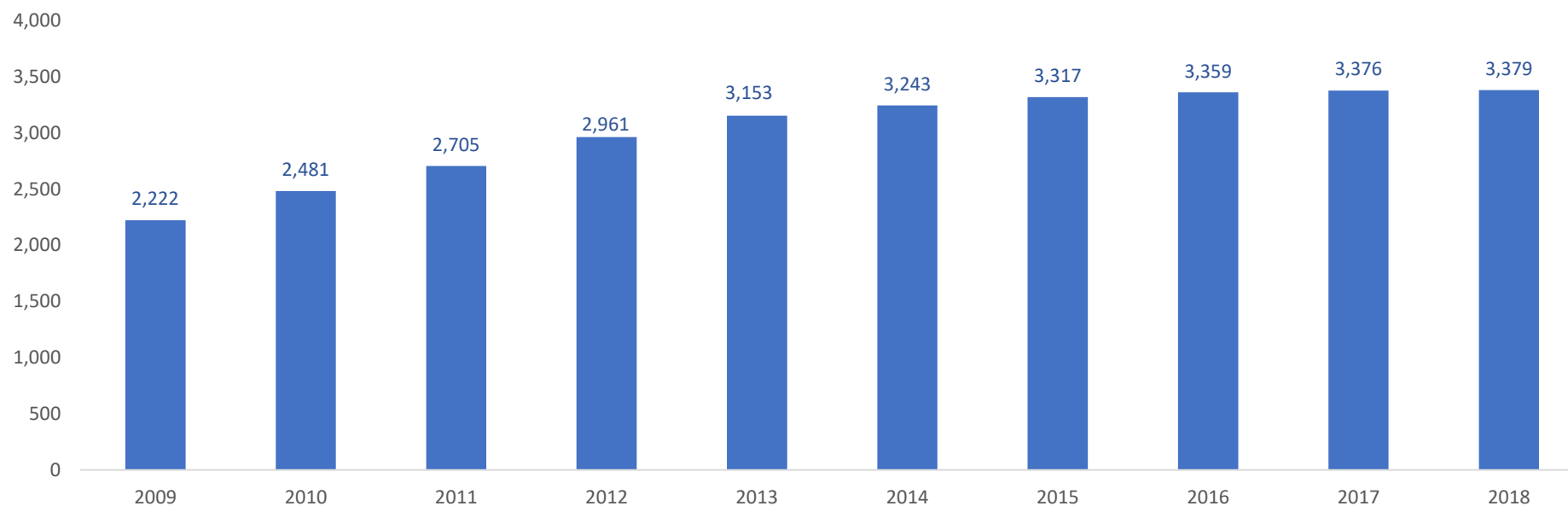


| Year | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 | FY2018 |
|---|--------|--------|--------|--------|--------|--------|--------|
| Number of information and referral cases handled | 36,091 | 38,054 | 40,707 | 37,036 | 27,198 | 27,240 | 25,271 |

Data only available from Financial Year 2012

Financial Year begins on 1 April of the reporting year and ends on 31 March of the following year.

Cumulative Number Of Home Ownership Plus Education (HOPE) Scheme Approvals



| Year | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 |
|---|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Cumulative Number Of Home Ownership Plus Education (HOPE) Scheme Approvals | 2,222 | 2,481 | 2,705 | 2,961 | 3,153 | 3,243 | 3,317 | 3,359 | 3,376 | 3,379 |

Refers to the cumulative number of cases approved under the Home Ownership Plus Education (HOPE) Scheme since the HOPE Scheme started in 2004.

The income criteria was increased from \$1,500 to \$1,700 for Gross Household Income (GHHI), and from \$1,000 to \$1,200 for those with post-secondary education and above in July 2013.